

# About Blue Haven Care (BHC) Community Transport

BHC Community Transport provides a transport service designed to enable eligible Kiama LGA residents to live independently in their own homes for longer, while maintaining a connection with their community. Our aim is to give eligible customers an appropriate transport service, tailored to their needs.

## Who can access BHC Community Transport?

BHC Community Transport is available to residents within the Kiama Local Government Area who:

- ⊕ Are frail aged and are not living in residential care.
- ⊕ Are unable to easily access mainstream public transport services.
- ⊕ Care for a frail aged person.
- ⊕ Have been assessed as eligible for the service by My Aged Care.



## How to refer for Community Transport?

If you would like to make a referral, or undergo an assessment to determine your eligibility, please phone

My Aged Care on;  
**1800 200 422**

Or visit their  
Website at:

**[www.myagedcare.gov.au](http://www.myagedcare.gov.au)**



## For more information

☎ (02) 4203 4055

✉ [enquiries@bluehavencare.com.au](mailto:enquiries@bluehavencare.com.au)

Joyce Wheatley Community Centre  
Hindmarsh Park, Collins Street,  
Kiama NSW 2533

**[www.bluehavencare.com.au](http://www.bluehavencare.com.au)**



**NEW  
NUMBER**  
**(02) 4203 4904**

# Community Transport

For more information on Community Transport call us today.

☎ (02) 4203 4904

**[www.bluehavencare.com.au](http://www.bluehavencare.com.au)**

# What kind of Transport is not available?

Transport services **NOT** available are:

- ⊕ Some admissions or discharges from hospital (pending times/procedures).
- ⊕ Educational or employment purposes.
- ⊕ Those services outside our available resources.
- ⊕ Out of area specialist appointments that can be accessed regionally.

All clients must undergo an assessment by the 'My Aged Care' Service and be deemed eligible before receiving services. The assessment process can take up to 3 weeks from the date when the initial referral is made.

**Anyone not registered with BHC Community Transport will not be able to access our service.**

## BHC Community Transport is NOT

- ⊕ An emergency transport service.
- ⊕ A free taxi service.
- ⊕ An ambulance service.

Clients requesting transport on the same day may be refused. All bookings must be finalised by 12 noon the day prior to travelling.

Funded By



Australian Government  
Department of Social Services

# What kind of Transport is available?

Services are provided primarily by dedicated volunteers, based on the availability of either a bus or car. All our buses are Wheelchair Accessible Vehicles (WAVs).

## ⊕ DAILY MEDICAL & SPECIALIST

Transports north; to destinations such as; Wollongong/ Figtree /Dapto/Unanderra/ Warilla/ Shellharbour, etc.

## ⊕ DAILY MEDICAL & SOCIAL

Transport within the Kiama Local Government Area.

## ⊕ SHOPPING

Transport to Kiama Village Shopping Centre, Stocklands Shellharbour, ALDI/ Warilla Grove and Westfield & Bunnings, Warrawong.

## ⊕ SPECIALIST APPOINTMENTS

Transport to Specialist Appointments in the Shoalhaven and Sydney (dependent on volunteer/vehicle availability).

## ⊕ GROUP TRANSPORT & OUTINGS

For services beyond our resources BHC CT may deem it suitable to broker a taxi to deliver the service on their behalf.



## How much does Community Transport cost?

Clients are asked to pay a contribution towards services. Financial disadvantage can be discussed and evaluated at the client's request. All contributions are used to enhance our services and replace our transport vehicles.

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Family &  
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Transport  
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